



241-247 Old Chester Road
 Birkenhead
 Wirral CH42 3TD
 Tel: 0151 645 2306
 Fax: 0151 643 1734
 Email: m.salahuddin2@nhs.net
 Web: www.gladstonemed.co.uk

Tony Delaney
Mr. Zubair Qureshi
Helen Davies
Ms. Debbie Portbury
Dr. M. Salahuddin

Quality Agenda at Gladstone Medical Centre

Quality Outcome Framework-Like previous years, this year we are on target of achieving all QOF targets. The QOF has a range of national quality standards, based on the best available, research-based evidence covering four domains including Clinical and Organisational domain.

QOF Achievements

2015-16

Provisional Results	96.42 %
Total achievements	539.13 out of 559
Clinical	418 out 432 (96.7%)

2014-15

Total achievement	95.5%
533.78 out of 559 points	(0.8% ABOVE England)
Clinical	95%
413.18 out of 435 points	(0.5% above England)
Public Health	97.3%
120.6 out of 124 points	(1.6 % above England)

Flu Vaccination Programme 2016-17 We have at risk register for patients requiring flu jabs. Our receptionists are calling those patients. It is imperative that you arrange your flu appointment with the nurse as our nurses will also review you during the consultation and will advise you on the management of your disease thus saving your time for another nurse appointment.

Emergency Appointment Policy

1. If an appointment is not available on the day and needed urgently, the reception staff fills out an urgent appointment slip and passes it on to the duty doctor. The doctor then contacts the patient and organises the management plan or an appointment according to the level of the urgency of the request.
2. Patients are encouraged to book telephone consultation if requiring same day consultation. At the end of surgeries the GPs deal with the telephone consultations
3. Patients are also encouraged to contact the GPs/ PM if having problem with the appointments.— Please email us on WICCG.GATEKEEPER-N85031@NHS.NET

Feel free to visit our website at
www.gladstonemed.co.uk

Contents

<i>Quality Agenda at GMC</i>	1
<i>Friends and Family test</i>	1
<i>Surgery news</i>	2

Our Staff

Dr. M. Salahuddin (Male)
 Dr. K. Alauddin (Female)
 Dr. A. Adegoke (Male)
 Dr S Mehboob (Female)
 Dr. T. Gertrude, (Junior Doctor)

PRACTICE STAFF

Practice Manager
 Debbie Portbury

Business Manager
 Muhammad Ahmed

IT/ Data Manager
 Zubair Qureshi

Practice Admin

Helen Davies
 Dhun Setna

Receptionists
 Cathy Pennington
 Gaynor Munro

Julie Haldon
 Joanna Ashcroft

Secretary
 Sue Steen

Practice Nurses
 Wendy Cox
 Sue Passingham

J. Timperly

HCA
 Jane Lydiate

Gladstone

**Caring,
 Approachable,
 Efficient
 and Friendly**

Medical Centre

Surgery Newsy

When we are closed

The NHS 111 Service provides urgent medical care/ advice when surgery is closed. If require urgent medical assistance, please ring 111. it's a free call NHS Walk-in Centre

- Victoria Central Wallasey Monday– Sunday 8am-10pm
- Eastham Centre Monday-Friday 2pm-10 pm

If you have a life threatening medical emergency, please all 999

Other News

NEW PATIENT REGISTRATION

We are open for new patients. You can register online or by attending the surgery.

Minor Ailment Scheme

A new service for patients who do not pay NHS prescription Charges. For further details please contact the surgery

Late Evening Surgery

For those of you, who cannot attend the surgery during normal opening hours, we are open for late evening surgeries every Monday – 6:30—8:00. and Wednesdays 6:30-7:30 pm Please contact us on 0151 645 2306

Risk of Drinking Too Much

Most people who have alcohol related health problems aren't alcoholics. They're simply people who have regularly drunk more than the recommended levels for some years.

For advice/ help contact the surgery

Our Website

www.gladstonemed.co.uk
Request your prescriptions, book your appointments and submit your comments and suggestions online.

Gladstone

Caring,
Approachable,
Efficient and Friendly

Medical Centre

Doctors Rota

Weekdays	AM	PM	Late Evening
Mondays	Dr Mehboob Dr Adegoke Junior Doctor	Dr Mehboob Dr Adegoke Junior Doctor	Dr Adegoke
Tuesdays	Dr Adegoke Dr Salahuddin Junior Doctor	Dr Mehboob Dr Adegoke Junior Doctor	
Wednesdays	Dr Mehboob	Dr Mehboob Dr Salahuddin	Dr Salahuddin
Thursdays	Dr Mehboob Dr Wasim Junior Doctor	Dr Salahuddin Dr Wasim Junior Doctor	
Fridays	Dr Adegoke Dr Mehboob Junior Doctor	Dr Mehboob Dr Adegoke Junior Doctor	

GP Appointment Times

Days	Mornings	Evening	Late Evenings
Monday	9:00- 11:30	4:00 – 6:30	6:30 – 8:00
Tuesday	9:00- 11:30	4:00 – 6:30	
Wednesday	9:00- 11:30	4:00 – 6:30	6:30 – 7:30
Thursday	9:00- 11:30	4:00 – 6:30	
Friday	9:00- 11:30	4:00 – 6:30	Closed

Contact us

We welcome any comments and feedback from our patients.

Please contact us

Debbie Portbury - Practice Manager (0151) 645 2306 / 645 3738

www.gladstonemed.co.uk

Patient Participation Group

We have a very active patient involvement group. Members are:

T Delaney, D Stirrup, M Hancock, L Atkins, and D Liston.

If you would like to join our virtual group please forward your details to Helen Davies.

helendavies3@nhs.net