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Tony Delaney
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 Dr. M. Salahuddin

Merry Christmas & Happy New Year 2015

The Staff and the Doctors at Gladstone Medical Centre wish everyone a
MERRY CHRISTMAS & HAPPY NEW YEAR

Quality Agenda at Gladstone Medical Centre

We are proud to announce that once again we were nominated as Finalist for the Prestigious “General Practice Award 2014” in the categories of **General Practitioner of the Year** and **Long Term Conditions Team– Mental Health**.



The ceremony was held at the Lancaster Hotel, London on 20th November, and brought together over 600 primary care personnel at the glamour-filled evening.

At Gladstone Medical Centre, we have dedicated teams specialising in different areas of patient care. They work under the guidance of **Dr M Salahuddin** who coordinates the team’s activities. This has resulted in an efficient working environment.

Friends and Family Test

Have your say to improve your care

We would like your feedback on the care or treatment we give you any time you visit your GP or have contact with the practice. It doesn't take long.

Put us to the test and tell us what is working and what we can improve. You can say what you think without giving your name and we will use the information to plan improvements to our



PATIENTS GETTING SAME DAY OR THE DAY OF CHOICE APPOINTMENT .

The surgery proved its commitment by providing quality and timely care to our patients. *At present over 75% of patients are able to get same day appointment and 100% within 24 hours. We are thankful to our patients who gave a very positive response to a local survey regarding waiting times.*

Feel free to visit our website at
www.gladstonemed.co.uk

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Our Staff

DOCTORS

Dr. M. Salahuddin (Male)
 Dr. K. Alauddin (Female)
 Dr. J. McKay (Male)
 Dr. A. Adegoke (Male)
 Dr S Mehboob (Female)
 Dr. J Bowns (Junior Doctor)

PRACTICE STAFF

Practice Manager

Debbie Portbury

Business Manager

Muhammad Ahmed

IT/ Data Manager

Zubair Qureshi

Practice Admin

Helen Davies

Dhun Setna

Receptionists

Cathy Pennington

Gaynor Houghton

Julie Haldon

Lyndsey Richards

Lorraine Adkins

Apprentices

Emily Smith

Nicole Kelly

Secretary

Sue Steen

Nurse Co-ordinator

Sue Passingham

Practice Nurses

Wendy Cox

Lorraine Kilpatrick

HCA

Jane Lydiate

Gladstone

Caring,
 Approachable,
 Efficient
 and Friendly

Medical Centre

Surgery News

New Staff- Welcome to new Junior Doctor, Dr Joseph Bowns, Practice nurse: Lorraine Kilpatrick, Receptionists: Lyndsey, Lorraine and trainee Nicole.

Congratulations—We are proud to announce that **Dr Abel Adegoke** has been awarded “ Fellowship Of The Royal College of General Practitioners (FRCGP)”. This is a great achievement. Fellowship is the highest level of Membership of the College. We congratulate Dr Adegoke and his family on behalf of all the doctors, staff and patients of Gladstone Medical Centre.

Achievements—Like previous years, we are on outstanding targets of Quality Outcome Framework achievements, Public Health Quality indicators as well as one of the top Wirral practices who are on target to achieve required Dementia prevalence set by NHS England by March 2015.

Doctors Rota

Weekdays	AM	PM
Mondays	Dr Alauddin Dr Adegoke Junior Doctor	Dr M Salahuddin Dr Adegoke Junior Doctor
Tuesdays	Dr McKay Dr Adegoke Dr Mehboob Junior Doctor	Dr Alauddin Dr Mehboob Junior Doctor
Wednesdays	Dr Alauddin Dr Mehboob	Dr Salahuddin
Thursdays	Dr McKay Dr Adegoke Dr Mehboob Junior Doctor	Dr Alauddin Dr Salahuddin Junior Doctor
Fridays	Dr Adegoke Dr Alauddin Dr Mehboob Junior Doctor	Dr M Salahuddin Dr Adegoke Junior Doctor

GP Appointment Times

Days	Mornings	Evening	Late Evenings
Monday	9:00- 11:30	4:00 – 6:30	6:30 – 8:00
Tuesday	9:00- 11:30	4:00 – 6:30	6:30 – 8:00
Wednesday	9:00- 11:30	4:00 – 6:30	6:30 – 8:00
Thursday	9:00- 11:30	4:00 – 6:30	6:30 – 8:00
Friday	9:00- 11:30	4:00 – 6:30	Closed

Contact us

We welcome any comments and feedback from our patients. Please contact us
Debbie Portbury - Practice Manager (0151) 645 2306 / 645 3738

www.gladstonemed.co.uk

Patient Participation Group

We have a very active patient involvement group. Members are:

T Delaney, D Stirrup, M Hancock, L Atkins, and D Liston.

If you would like to join our virtual group please forward your details to Helen Davies.

helendavies3@nhs.net

Other News

NEW PATIENT REGISTRATION

We are open for new patients. You can register online or by attending the surgery.

Late Evening Surgery

For those of you, who cannot attend the surgery during normal opening hours, we are open for late evening surgeries every Monday – Thursday 6:30—8:00. Please contact us on 0151 645 2306

Telephone Advice

Telephone Advice may include queries about a prescription, a test result, a hospital appointment, or advice about a minor ailment. If you only need advice from the doctor /nurse you can book a telephone consultation by calling the Surgery. The doctor will call you back and discuss your problem at an allotted time. Please make sure you give the correct phone number to the receptionist.

Useful Numbers

NHS Direct 0845 4647
Walk-in Centre 488 3706
Out of Hours 678 8496

Our Website

www.gladstonemed.co.uk
Request your prescriptions, book your appointments and submit your comments and suggestions online.

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