



241-247 Old Chester Road  
Birkenhead  
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## Merry Christmas and Happy New Year

On behalf of the doctors and staff at Gladstone Medical Centre, we would like to wish you and your family a Happy New Year.

Please stay safe in the present stressful times of the COVID pandemic Remember; Hands, Face, Space.

The pressure on the NHS has been unprecedented. We thank all our patients for working with the practice whilst we are going through this difficult period.

We continue to provide care for the community in line with government national and local guidance while continuing to respond to the healthcare needs of our patients.

In the Lockdown period we have utilised new and modern methods of contacting your practice by using electronic messaging and video consultations.

Due to coronavirus all appointments are being triaged via a telephone consultation. We have started the COVID-19 Vaccine for our eligible patients as part of the PCN and NHS England national vaccination programme. Please visit [www.nhs.uk](https://www.nhs.uk) for further information regarding the vaccine. The coronavirus (COVID-19) vaccine is safe and effective. It gives you the best protection against coronavirus.



### Christmas and New Year Opening Hours 2020-21

The surgery will be closed on Friday 25th, Monday 28<sup>th</sup> 2020 and Friday 1st January 2021, on account of Christmas, Boxing Day and New Year.

For urgent advice during these times please call 111.

### Our Staff

Dr. M. Salahuddin (Male)  
Dr. K. Alauddin (Female)  
Dr. S. Mehboob (Female)  
Dr. M. Paracha (Male)

#### PRACTICE STAFF

**Practice Manager**

Joanne Griffiths

**Practice Nurse**

Louise Rendall

**Practice Pharmacist**

**Prescriber**

Kaye Edwards

**Health Care Assistant**

Kim Davies

**Practice Admin**

Dhun Setna

Anwar Ahmed

**Secretary**

Sue Steen

**Receptionists**

Cathy Pennington

Chelsea Stenhouse

Stephanie McKeown

Jenna Lee Davies

Mehnur Salahuddin

Umbreen Amin

Request your prescriptions, book your appointments and submit your comments and suggestions online.

# Gladstone

**Caring,  
Approachable,  
Efficient  
and Friendly**

# Medical Centre



### Flu Vaccination 2020 –2021

This year we are running our flu programme again successfully given the challenges of the COVID-19 pandemic. We are inviting all our eligible patients to be vaccinated as per NHS guidelines.

### Think Pharmacy

Pharmacy can offer you a quick, confidential diagnosis and treatment for minor ailments such as UTI, Migraine, Conjunctivitis, Impetigo, Fungal skin infection, Oral Thrush. **For further details please contact your local pharmacy.**

### Online Services

To respond to the new demands and pressures because of COVID-19 we are increasing the way you can contact the practice by introducing e-Consult. Using digital platforms like e-Consult on our website we want to greatly reduce long waiting times for answers you need now. Every request to see or speak with a GP could be requested via our digital platform e-Consult. The Practice will aim to respond to your e-Consult within two working days as a maximum. Our goal is to increase efficiency convenience and continuity when interacting with our services and consultation with our GP's.



### Surgery News

**Joanne Griffiths:** has been appointed Practice Manager from April 2020. Joanne started at the Gladstone Medical Centre as a receptionist when she left school and has worked her way up to Practice Manager.

#### New Starters

Hannah Doran and Mehnur Salahuddin have joined us as receptionists.

Anwar Ahmed has joined us as an administrator.

We welcome any comments and feedback from our patients. Please contact  
**Joanne Griffiths** - Practice Manager (0151) 645 2306 / 645 3738

[www.gladstonemed.co.uk](http://www.gladstonemed.co.uk)